



Features and Benefits

HD VoIP phones from Aastra, Cisco, Polycom, Yealink...

A complete offering of high-quality VoIP phones that are feature-rich, reliable, and easy-to-use.

Office Anywhere

PHONEWARE Cloud-Based VoIP service allows you to plug your phone in to any internet connection, with any carrier, virtually anywhere in the world, and use it as you would at your office. You don't even have to bring your phone with you, as you can access your PHONEWARE service from a soft-phone app on your smart phone, tablet, or laptop computer. This allows for easy deployment of home-based workers, temporary or seasonal offices, and traveling executives who need to take their business telephone service with them when they are on the go.

Virtually Unlimited Lines, & Direct Telephone Numbers

Every phone includes its own lines and a private telephone number. No more bottleneck due to a limited number of telephone lines. No need to pay for additional lines or call paths to add capacity.

Free Long Distance

PHONEWARE Cloud-Based VoIP service includes unlimited free long distance calling within the United States and Canada. International and toll-free calling are also offered at competitive rates.

Voicemail to Email with Transcription

Receive voicemail messages on either your office phone or in your email inbox, or both. Optionally have messages transcribed so you can simply read them instead of listening to them. If you can access your email from your office PC, smart phone, or tablet, then you can access your voicemail messages there as well.

Conversation Recording

Conversation recording is an optional feature that allows all inbound and outbound calls to be recorded on an extension-by-extension basis. Recorded calls are accessed via a web interface by the user or administrator.

Sim-Ring & Follow Me / Find Me

Allows calls to your office phone to ring your mobile phone or any other numbers simultaneously. Answer from your mobile phone, then transfer the call back to your office, or to any other number. Bring your business with you, wherever you are!

Accession SoftPhone

Accession Softphone for iPhones and iPads, Android phones and tablets, PCs and Macs. Use your device as your office telephone, answer calls to your office phone number, make calls from your office telephone number caller ID, access your voicemail, transfer calls, control features, and more.

Features and Benefits (continued)

Auto Attendant

Easy Attendant service is included for every customer. Offers business hours and non-business hours greetings with automatic schedule, menu options, announcements, transfers to extensions or voicemail. Premium Attendant service is optional, and adds multiple modes for greetings during business hours, non-business hours, lunch, weekend, holiday, special modes, etc. Also adds multi-layer menu capability (submenus). Professional voice artist recording included at no charge.

Incoming Call Manager

Enables you to direct the routing of calls based on day, time, the person calling, and your availability. Ring multiple phones simultaneously or in sequence. Used with main company telephone number, or individual private telephone numbers as well.

CommPortal Web Interface

Allows you to place calls, view and listen to messages, review call records, and access your contact list. Also allows you to configure and control features, such as SimRing, Call Manager, Call Forwarding, Do Not Disturb, Group Status, Phone Button Programming, Account Settings, Voicemail to Email, Voicemail Transcription, Message Notification, and more.

Multi-Location Extension Dialing

Does your organization have multiple locations? If so, PHONEWARE is the perfect solution for you. Dial between extensions and between locations by simply dialing a simple 3- or 4-digit extension number.

Hot-Desking

Enables phones in shared office space to use a common phone and simply log in with their extension number and password. Once logged in, they have access to their business lines, their calls, and their voicemail messages. They simply log out when they leave the shared space so the next user can log in at the same phone with their credentials.

Business Continuity

Allows your business to keep functioning during service disruptions such as a power outage or internet outage. Calls are automatically redirected to an alternate telephone number if they are unable to be routed to your office phone. This setting exists for every user in your office, and each user can have a separate alternate routing destination.

Protection from Costly Maintenance and Repair Expenses

No expensive phone system PBX, KSU, or server to buy, maintain, or worry about failure or obsolescence. Just phones, internet, and PHONEWARE Cloud-Based Telecom. Lifetime support is included. Phones include a one year manufacturer's warranty. In the unlikely event that a phone does fail after the warranty expires, cost is negligible.